

## **What are the best practises for decorations Additik™ repositionable?**

The Additik™ repositionable decorations are dedicated to furniture IKEA™. They are already cut in the standard dimensions of doors, trays, drawers of furniture... IKEA™, and made with an adhesive repositionable, to facilitate their installation.

They must be put on plane support, clean, smooth, appropriate, dry and healthy surfaces.

Decorations are covered with a protective film, you can clean them with a sponge (do not use abrasive sponge).

The Additik™ stickers are manufactured with a polypropylene film repositionable adhesive, so they are removable. However, even if you respect conditions of use, Additik is not aware of the age and condition of your furniture, AdditiK can't be held liable for damages that may be caused to the takeoff of the adhesive.

## **To know more about it on Additik™ posters?**

Posters Additik™ is conceived for glass doors, and glazed trays. They are already cut in the standard dimensions of doors and trays of furniture IKEA™ to facilitate their installation.

To contribute to the environmental protection, we selected a paper post benefiting from Eco-certificate (made in France in an ISO-certified factory 14001 and a certified paper pulp FSC).

Our posters are also printed from more ecological aqueous ink.

Posters Additik™ is paper, it is thus preferable not to wet them.

## **What are the best practises for large decorations sheet?**

Large adhesive repositionable sheets are conceived to customize your furniture with smooth surfaces and fridge doors. The decorations can be applied to fridge doors.

They must be put on plane support, clean, smooth, appropriate, dry and healthy surfaces. You can easily cut the large decorations sheet to the required size.

They are printed from more ecological aqueous ink and decorations are covered with a protective film, you can clean them with a sponge (do not use abrasive sponge).

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### How to make an order?

- Choose your products in our catalogue.
- Add them to your basket.  
You can consult at any time your basket and bring it modifications.
- When the content of your basket is ready: "validate your basket ".

#### 1/ You are new customer

You have to create your customer account following the instructions.

#### 2/ You are already customer

Become identified with your e-mail address and your password.

*If you've forgotten your password, click on "forgotten password", it will be send back to you by mail.*

### What is the treatment deadline of the orders?




Orders are treated in 2-6 working days. You have to add the delivery schedule according to your country.

### What is the delivery cost and delivery deadline?

ADDITIK™ chose The Post office - Colissimo service - As provider of delivery.

	<b>COUNTRIES</b>	<b>Delivery prices</b>	<b>Delivery schedules</b>
	<b>Deutschland</b>	11.00 €	DAY +4 to DAY +8
	<b>Saudi Arabia</b>	22.50 €	DAY +4 to DAY +8
	<b>Australia</b>	22.50 €	DAY +4 to DAY +8
	<b>Austria</b>	13.00 €	DAY +4 to DAY +8
	<b>Belgium</b>	11.00 €	DAY +4 to DAY +8

	<b>Canada</b>	22.50 €	DAY +4 to DAY +8
	<b>Cyprus</b>	22.50 €	DAY +4 to DAY +8
	<b>Denmark</b>	13.00 €	DAY +4 to DAY +8
	<b>United Arab Emirates</b>	22.50 €	DAY +4 to DAY +8
	<b>Spain</b>	13.00 €	DAY +4 to DAY +8
	<b>United States</b>	22.50 €	DAY +4 to DAY +8
	<b>Finland</b>	17.50 €	DAY +4 to DAY +8
	<b>France</b>	6.20 €	48 HOURS
	FRENCH OVERSEAS DEPARTMENT: Guadeloupe, Martinique, Reunion, Guyana, Mayotte, St Pierre and Miquelon.	14.50 €	DAY +5 to DAY +7
	FRENCH OVERSEAS TERRITORY: new Caledonia, French Polynesia, Islands Wallis and Futuna.	21.50 €	DAY +5 to DAY +7
	<b>United Kingdom</b>	13.00 €	DAY +4 to DAY +8
	<b>Greece</b>	17.50 €	DAY +4 to DAY +8
	<b>Hungary</b>	17.50 €	DAY +4 to DAY +8
	<b>Ireland</b>	13.00 €	DAY +4 to DAY +8
	<b>Italy</b>	13.00 €	DAY +4 to DAY +8
	<b>Luxembourg</b>	11.00 €	DAY +4 to DAY +8
	<b>Norway</b>	17.50 €	DAY +4 to DAY +8
	<b>Netherlands</b>	11.00 €	DAY +4 to DAY +8
	<b>Poland</b>	17.50 €	DAY +4 to DAY +8
	<b>Portugal</b>	13.00 €	DAY +4 to DAY +8
	<b>Czech Republic</b>	17.50 €	DAY +4 to DAY +8
	<b>Rumania</b>	22.50 €	DAY +4 to DAY +8
	<b>Russia</b>	22.50 €	DAY +4 to DAY +8
	<b>Slovakia</b>	17.50 €	DAY +4 to DAY +8

	Sweden	17.50 €	DAY +4 to DAY +8
	Switzerland	13.00 €	DAY +4 to DAY +8
	Turkey	22.50 €	DAY +4 to DAY +8

We can track your parcel on <http://www.colissimo.fr>

**I've got a furniture IKEA™ and I don't find any decoration for it on your website:  
What can I do?**

Additik™ proposes decorations for the largest basic furniture IKEA™. We would like to offer you a larger collection of product in the future. Thus you can send us suggestions by mail to [serviceclient@additik.com](mailto:serviceclient@additik.com) with the furniture references (size, name, designation...) and/or photography. These information will be stored in our database for the next creations.

**I've got furniture but not from IKEA™, could I use your repositionable decorations on them?**

Our decorations are specially conceived for furniture IKEA™, in the dimensions of trays, doors, drawers of these last ones and it to facilitate their installation. It is up to you to use the adhesive decorations on the other furniture. We advise you however to respect the best practises.

**How could I return you a product?**

If you don't satisfied by a product, you can return it to Additik™. However, you have first to inform Additik™ in 7 working days after reception. The product shall be returned in its original packaging and the return costs will be in charge of customer. The refund will correspond only to the cost of one or several products.

**Return Conditions :**

- The product must be verified from its reception. Any wish of return must be communicated to Additik™ by mail for a maximum delay of 7 days as from the date of reception.
- The used products will be neither taken back, nor exchanged.
- Products have to be returned in their original packaging.

- Products must be returned to a single box, or with a packaging equivalent to the original box if this last one is unusable.
- Product must be returned with the delivery order

[retour@additik.com](mailto:retour@additik.com)

After sending us mail, you will receive by mail, in 48 hours, a return confirmation.

Additik™ checks all his sending. So Additik™ advises you to refuse any damaged packaging during its routing so that he returned to us. We thank you for warning us of it by mail.

Additik™ makes then a commitment with you to dismiss a new parcel without any additional charges after the damaged parcel reception.

**For other questions: Contact us, we quickly answer you.**